

Basic Maintenance/ Troubleshooting

If any faults occur there are some basic checks that can be carried out prior to reporting faults to Georgian Gates & Railings Ltd.

When doing so please remember to refer to the safety information and above all;

ISOLATE MAINS SUPPLY TO SYSTEM BEFORE CLEANING OR WORKING ON THE EQUIPMENT

- Check if you're remote key fob is operating correctly; do the batteries need to be replaced? (Please refer to appropriate instructions for further information)
- Check the electricity supply to the gates is switched on and all the fuses are in order.
- If an RCD is installed on the system, press reset. The red line should now be visible.
- Check the photocells; if there are any objects blocking the line of the photocells the gates will not function. This also applies if the photocells appear to be damaged or broken.
- In the event of a period of excess use; allow the system to cool for approximately 1 hour without going in to the range of the gate or operating equipment. Please refer to the manual release instructions for further information.
- You can manually operate the gates, if a problem occurs or if the power supply fails. The motors may have overloaded and tripped out, if so they will continue to work after a rest period.

Resetting the gates

- If the gates have been reset following a period of manual operation, it is strongly recommended that the gate is first pushed to the closed position with the motors turned off; before trying to operate. This is because the first signal is always to open the gate.

General Care

- Ensure that there are no obstructions within the line of the gates and the gates can run freely without catching against any objects.

- Keep shrubs and vegetation clear of the gates and operators and photocells.
- Check that any air inlets are free from insects and dust.

Please note we DO NOT operate a 24 hour call out service, but in most cases we will arrange a visit within 1 working day.

If the gate still do not function, when reporting faults to our office please attempt to provide as much information as possible, this will help reduce the number of call outs required, therefore reducing potential costs arising from these faults.

In the case of multiuse systems the relevant managing agent should be contacted in the first instance as an order may be required prior to attending.